

SEMİH CAVDAR



Address: Istanbul / Pendik
Phone: +90 553 250 6190
Email: semih.cvdar@gmail.com
Website: semihcavdar.dev
Github: github.com/semihcvdar

SUMMARY

I have experience in web technologies, IT support, and software support processes. I have experience analyzing technical issues encountered by users, providing the necessary guidance, and contributing to the resolution process. I am proficient in the installation and basic configuration of Windows and macOS operating systems. My experience developing projects using technologies such as React and Node.js has strengthened my technical foundation and enabled me to adopt a systematic and solution-oriented approach in both software and IT support processes. I possess strong communication skills, am open to learning, and am dedicated to providing support.

WORK EXPERIENCE

IT Support Technician, IBTECH (QNB Finansbank)

May 2024 - July 2024

- I provided technical support to end users for desktop and laptop computers, as well as various hardware devices.
- I assisted with the installation and configuration of new user computers and peripherals.
- I gained hands-on, foundational knowledge of Cisco devices and Active Directory environments.
- I managed the asset tracking and registration processes for devices in the company's inventory.

Service Technician, Lighthouse Worldwide Solutions EMEA

Jan 2023 - Dec 2023

- I was involved in the installation, calibration, and maintenance of particulate matter measurement devices.
- I diagnosed faults in malfunctioning devices and managed rapid troubleshooting and repair processes.
- I conducted testing, control, and validation processes via software for devices using PoE and Modbus RS485 communication.
- I played an active role in the integration, configuration, and commissioning of devices into the customer's LAN infrastructure.

Laboratory Intern, Lighthouse Worldwide Solutions EMEA

Jan 2022 - May 2023

- I documented business processes in accordance with the ISO 9001:2015 and ISO/IEC 17025:2017 standards and contributed to the preparation of technical documents.

EDUCATION

Trakya University, Computer Programming

2023 - 2025

- Thesis Project: I developed the "TuChat" project, a real-time messaging application, and presented it as part of my thesis.

Pendik Türk Telekom Vocational High School, Information Technology

2019 - 2023

ADDITIONAL INFORMATION

- **Technical Skills:** Full-Stack Development, Real-Time Applications, Database Management, Tailwind CSS, React, Node.js, Socket.io, Hardware and System Setup, MS Office
- **Foreign Languages:** Turkish (Native), English (Basic business level)